



HOW TO BEGIN

- @ Website: www.edr.wairc.wa.gov.au
Our staff can give further information about using this service.
- ✉ Email: mediation@wairc.wa.gov.au
- ☎ Phone: (08) 9420 4444
Regional Callers
Free call: 1800 624 263
Free fax: 1800 804 987

- 📍 In Person
17th floor, 111 St Georges Terrace
Perth, WA 6000
Hours: 8:30 am to 4:30 pm weekdays



WESTERN AUSTRALIAN INDUSTRIAL RELATIONS COMMISSION

OUR SERVICES ARE

- Quick
- Simple
- Confidential
- Free
- Voluntary – no party can be compelled to participate, or to reach agreement.





Workplace disputes or disagreements can be disruptive, counterproductive, costly and stressful. They might be disputes between an employee and manager, a group of employees and manager or amongst employees.

The Western Australian Industrial Relations Commission can assist in resolving these disputes through mediation.

WHAT IS MEDIATION?

Mediation is a process where an independent and neutral person works with the parties to a dispute to help them identify and discuss their concerns and issues that are causing disagreement, and help them find solutions to these issues.

WHO IS THE MEDIATOR?

A Commissioner of the WAIRC will be the mediator.

Our Commissioners:

- Have extensive experience in resolving workplace disputes.
- Are specialists in employment matters.
- Have formal training in mediation in internationally and nationally accredited courses and high level practical training.



WHERE DOES MEDIATION OCCUR?

The mediation can take place at the Commission's premises or the Commissioner can come to the workplace if this would better assist in the resolution of the dispute.

INFORMAL TO ENFORCEABLE

The mediator can informally assist or can make a binding determination. It is up to the parties to choose.

